

Complex case at Vocational Higher Education Peer Consulting Method

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Peer Consulting Method

- Participants used a guidance paper to run the session
- Participants divide into 3 groups
- Each group need to choose a case bringer and a moderator
- **A case bringer** is identified as well as a **colleague to take notes** for him/her about the hypotheses and the suggestions of solutions
- **A moderator** is needed to take care of the process and timing.

The Cases

Case 1

- As vocational schools, graduates are expected to compete in the workforce, need certification but it is costly; what to do?

Case 2

- Branding shift in society a vocational school is not a “second-class institution“, how? Increase number of students a financial independence?

Case 3

- Governance issue a volatile policy due to dynamic interference of various stakeholders (e.g. owner)?

Case 4

- Aligning graduates with industry?

The Activities (1)

- **Phase 1 Introduction of topic/case:** The case owner presents his/her case/problem (**10 min**)
- **Phase 2 Questioning:** The peers are allowed to ask questions; however, the questions must address issues of clarification and better understanding only! (**15 min**)
- **Phase 3 Hypotheses:** The case owner from now on avoids intervention (passive participation) while the peers discuss his/her case and build hypotheses why the situation is as it is, what could be the reasons (**15 min**)

The Activities (1)

- **Phase 4 Consulting phase:** Then the peers try to find one or more solutions on the basis of the hypotheses for the situation. They give advice what could be done and how to do it. The case bringer only listens, the rapporteur takes notes (**15 min**)
- **Phase 5 Feedback Phase:** The case owner reflects the peer consulting process. The case owner gives feedback what her/his conclusions are and what his/her next step will be. (**5 min**)

Ethics

Ethic 1

- Must be able to maintain confidentiality

Ethic 2

- Have Trustworthy Integrity

Discussion Result (40 min)

- All discussion content is written in mind map (25 Min)
- Each group present their work in front of participants (5 Min)

Thank You



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